



THE BLACK BEE

CRAFT BEER & WINE BAR

## BAR STAFF POSITION DESCRIPTION

### About us:

The Black Bee Craft Beer & Wine Bar is a small, boutique bar in Belgrave, Dandenong Ranges. Our focus is on providing our customers with indie craft beer, small-batch gins and spirits, boutique wines and unique products that support local and small producers.

We're a small bar but have a big impact on our small community. Our customers come to us because we care about our products, our service, our beautiful location in the Dandenong Ranges and they can purchase items you won't find in the big chain pubs or large retailers.

Our venue has a capacity of 60+ and is spread between a beautiful back deck, cozy bar, curb-side seating and a new beer garden at the front.

We're open Wednesday to Sunday and thrive on local customers as well as live music fans, craft beer enthusiasts, wine lovers and foodies who love having a "city bar" in the hills.

### About you:

- Previous experience working in a fast paced bar or high volume events environment
- Strong knowledge of cocktails, beer, wine and spirits
- Friendly, upbeat, energetic and hard-working
- Well groomed
- A valid RSA
- Wait staff experience
- Strong people management and conflict resolution skills
- Ability to delight the customer
- Willingness to complete Covid-safe training and maintain regulatory standards and expectations



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### **Responsibilities will include but not limited to:**

- Bar set up, opening and closing
- Serving tap and packaged beer, wine, spirits and cocktails
- General bar maintenance
- Managing stock control and wastage
- Stocktake and ordering
- Keg beer management
- Clearing floor from used glasses, spills and general mess
- Restocking of bar items
- Understanding the basic characteristics of products to help recommend to customers
- Help with the sourcing of new independent and craft beer, wine and spirits
- Help with event planning and promotion
- Providing exceptional customer experience

### **We offer the following:**

- Award rate wages
- Career growth
- Be a part of the creation of new initiatives and revenue generation
- Work with exciting, boutique products and increase your industry knowledge
- Friendly team in a professional environment
- Be part of a community, get to know your neighbours and regular customers
- Award rates and variable hours with full days rostered off
- Work in an exciting bar in a trendy setting and great atmosphere
- Work with experienced, motivated owners
- Gain experience in all aspects of the business - bar, beer garden, front and back of house